

Lean White Belt Certification

A fresh approach.

Program Daily Breakdown

Instructor George Mauch has led hundreds of individuals from dozens of companies through all kinds of training. His engaging style includes deep introductions that expose previous improvement efforts and projects and current plant activities that allow him to ensure that this training relates to everyone in the class. Days begin with discussions and end with a summary, an introduction to the next topics, and feedback on the day's training – what was right, what could be improved – so training improves every time.

Day One

Introductions – including schedule, norms, and expectations

Strategy Deployment – this will help you identify a project to work on that aligns with the overarching goals of your organization.

Flow -- interactive exercises on what creates and inhibits flow as an introduction to lean fundamentals

Day Two

Team Facilitation – because successful, sustainable projects are team based, lean practitioners must be able to lead meetings and projects, make decisions, communicate professionally, encourage creativity and more.

Change Management – how to get the necessary buy-in to ensure successful, sustainable projects

Day Three

Value Stream Mapping – using a case study to understand the current flow of an organization to develop the ability to identify problems and create solutions.

Kaizen Principles – focuses on the tools used to structure a project or event including A3, sub-process mapping, data collection

Day Four

Problem Solving – redefining “problem” as a gap in performance between a current state and a target, and then introducing solution tools like, Plan-Do-Check-Adjust, 5Whys, root cause failure analysis, or others.

Lean Tools: 5s and Visual Management

– to create the organization that quickly exposes problems so they can be solved

Day Five

Lean Tools: Standard Work – the whys and hows of getting everyone to understand the best practices of their jobs

Lean Tools: Pull Systems – a deeper dive into flow

Day Six

Respect for People – the heart of lean manufacturing is often misunderstood, but is the backbone of understanding how to challenge people to perform to their peak ability.

Gemba Walk – a habit of personal observation from a place of mutual respect and cooperation

Day Seven

Lean Tools: Based on class make-up and needs – these may include quick changeover, total productive maintenance, overall equipment effectiveness, lean material handling.

Day Eight

Sustainability – how to maintain the gains made, including stakeholder engagement, metrics and monitoring, lean management elements, and accountability

Days 9 and 10

Reserved for topics of mutual interest in the class, site visits, and/or individual project coaching.

Lead by:



CITEC Business Advisor George Mauch's engaging training style encourages participation and effectively generates deep learning.

Register today.

This program is offered several times throughout the year in locations across the North Country, or we can customize our program to meet your in-house needs.

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